

SBWIB, Inc.

SOUTH BAY WORKFORCE INVESTMENT BOARD, INC.

A Private Nonprofit Corporation & an equal opportunity employer

Program District Assistant (USC Area)

Job Announcement

Summary

The South Bay Workforce Investment Board, Inc. (SBWIB) is seeking a highly motivated individual to function as a liaison between subcontracted One-Stop/America Job Centers of California (AJCC) and the LA County GAIN Regions. **This position will be assigned to USC area.** The Liaison must understand the goals and objectives of the Transitional Subsidized Employment Program (TSE) and possess excellent motivational speaking skills with the ability to communicate to TSE participants how they can achieve their professional goals through employment. Liaisons must be able to assess the job-ready participants' strongest skills and interests to facilitate a referral to the One-Stop/AJCCs for a Paid Work Experience (PWE) or On-the-Job Training (OJT) employer match. He/she must be able to work in a professional work setting with various levels of staff and be able to work independently or in a group setting.

Salary & Benefits

This is a full-time position (40 hours/week) with a starting hourly wage of \$23.49. Our Company has developed a comprehensive set of employee benefit programs to supplement our employees' regular wages. Our benefit package represents a hidden value of additional income to our employees, which includes a 75% employer covered medical cost, sick and vacation time, holidays, and a **competitive 401k plan**. All full-time employees are invited to participate in the company's health benefits package after completing 60 days of employment. The employment probationary period is 6 months. Some of the beneficial perks offered at SBWIB Inc. are '**student loan forgiveness**' (**PSLF**) as we are a participating 501 (C)(3) non-profit. Our organization also pays up front for travel and hotel expense to any workshops, events, seminars, or meetings that are a distance outside of the norm to travel to.

Minimum Requirements

Graduation from an accredited college or university with a bachelor's degree in Business, Public Administration, Social Science, Communications, or a related field; at least two (2) years of experience in the delivery of social service programs, job training and development, leadership and marketing. Candidate must possess excellent verbal communication skills. Experience may be substituted for education on a year-for-year basis. A California Driver's License and reliable transportation are required.

Essential Duties & Skills: Under the supervision of the GAIN Unit Manager (or designee), the Program District Assistant's duties include, but are not limited, to the following:

- Assist LA County GAIN Regions in identifying job-ready participants for the Transitional Subsidized Employment (TSE) program.
- Interview participants to assess interest/qualification for TSE.
- Discuss with the participant his/her rights and responsibilities in TSE.
- Facilitate and complete participant referrals to the One-Stop/AJCCs for enrollment into the TSE program.
- Understand the general GAIN process and be able to address the participants' questions/concerns
- Assess the participants' skills, interest, goals, and determine if suitable to participate in PWE or OJT
- Coach the participants on appropriate work behavior, attire, interviewing techniques, etc.
- Assist the GAIN Region in completing necessary paperwork, participant resumes, flyers, group orientations/recruitments, etc.
- Follow-up with One-Stop/AJCCs for status updates on all participants referred by the region and prepare written report accordingly.
- Respond to incoming calls from participants, GAIN Region staff and outside agencies.
- Direct participant complaints/concerns about TSE worksites to the South Bay Workforce Investment Board for investigation and follow-up.
- Work closely with assigned One-Stop/AJCCs to ensure participants are placed or, appropriate actions are taken.
- Prepare and submit weekly reports as directed by Manager.
- Participate in routine LA County Regional Staff Meetings and SBWIB GAIN Unit meetings as directed.
- Other duties as assigned.

Working Conditions

*Applying for this position connotes an understanding and acceptance of duty in light of potential exposure relating to COVID-19 as you will be required to interface with multiple team members and/or visit numerous locations. Performing duties of this position will require wearing protective equipment (e.g. mask, gloves, etc.), and following protective measures as enforced by the Company or by City, County, State and Federal Authorities as it relates to current states of emergencies (e.g., pandemics) or the functions of this position. Note: Measures may change based on the level of safety concerns or the functions of duty. Employee may spend the majority of the day walking, standing, sitting at a desk, with frequent needs to reach, bend and use hands and arms to occasionally lift and/or move up to 40 pounds. Must have good time management skills, be able to work well under stress and meet deadlines. Must also be able to travel to other locations for trainings, conferences and/or meetings within or outside our local area and occasionally statewide in which such travel may last one (1) or more days - if/as necessary. Reliable transportation, a valid driver's license and proof of insurance is a must. **Must be able to provide official proof of vaccination or religious/exemption status from a verifiable clergy or doctor with contact information and signature included. Employees with approved exemptions will be required to provide COVID testing once a week or more, as necessary, and as enforced by the Company and its Contractors, the County and other applicable laws, regulations or orders.***

How to Apply

Send a cover letter and résumé to apply@sbwib.org for consideration. Recruitment for this position will end upon receipt of a sufficient number of résumés. Only those applicants with the most relevant qualifications and knowledge will be invited to participate in the oral interview. **No phone calls please.**

The SBWIB, Inc. is an equal opportunity employer. Applicants are considered for all positions without regard to race, color, sex, gender identity, national origin, age, mental or physical disability, medical condition, marital status, sexual orientation, pregnancy, ancestry, religion, military or veteran status, or any other status protected by law.

The SBWIB, Inc. provides reasonable accommodations consistent with its legal obligations. Therefore, applicants who may need reasonable accommodations or other assistance in relation to a disability or religion, at any point within the application process or thereafter if hired, should immediately inform SBWIB, Inc. by sending an email to apply@sbwib.org.