

PRESS RELEASE

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South Bay Business and Career Centers Attain Highest Level Certification

The Business and Career Centers (OneStops) located in the cities of Inglewood, Gardena, and Redondo Beach and serving the cities of Hawthorne, Lawndale, El Segundo, Inglewood, Hermosa Beach, Manhattan Beach, Redondo Beach, and Gardena underwent a rigorous on-site certification process during the week of July 24th. The South Bay Workforce Investment Board (SBWIB) has just received the results and is proud to announce that all 3 of their centers have attained the highest level of certification.

The certification criteria are based on the Baldrige System of Excellence and evaluate seven (7) distinct measurement elements such as Leadership, Strategic Planning, Process Management, and Business Involvement.

“We are very proud of our OneStops and staff”, said Jan Vogel, Executive Director of the SBWIB, “The professionalism and dedication to quality is part of what sets us apart. We are dedicated to serving the needs of our community and area businesses. This level of certification is further proof of our capability”.

The certification is for the 2-year period ending in June of 2008. The certification for this period is one level higher than for the prior period.

“What we are proudest of is the fact that we not only produce a high quality service for our community, but that we have processes in place that help us to continuously improve.” added Wayne Spencer, chairman of the South Bay Workforce Investment Board.

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